



YOUNG ENGINEER'S EDUCATION SOCIETY'S
**MAHARASHTRA INSTITUTE OF
PHARMACY(B.PHARM.)**



ChouganPhata, Armori road (Betala) Po.Kinhi Ta. BramhapuriDistt. Chandrapdur (M. S.) 441 206

Approved By :- PCI New Delhi, DTE, Govt. of Maharashtra

& Affiliated to Dr. BabasahebAmbedkar Technological University, Lonere& MSBTE, Mumbai

Email:-principal4643@gmail.comMob. No. :- 9158983913, 8788986464 Phone No. :- 07177-299380

Mr. Devendra M. Pise, President YEES, Kurkheda

Dr. Sachin B. Dudhe, Principal, M.I.P.B., Betala

2.7 Student Satisfaction Survey

Key indicator-2.7.1

Introduction

Student Satisfaction Survey (SSS) has conducted in Maharashtra Institute of Pharmacy, Betala to monitor and analysis the students' perception about Teaching – Learning and institution performance, infrastructural and welfare. This survey helps to upgrade the quality of process. This survey includes majorly the questionnaire recommended by NAAC. First twenty question is the objective type mostly concern with teacher communication, mentor response , ICT based education, Industrial visit, Internship etc., and last one question is getting suggestion from students to improve institution teaching learning process. For this survey, Students has randomly selected by system and they will remain anonymous throughout the survey process. The email ids of all the students in the institution currently pursuing the degree were acquired for all the UG and PG programme. Questionnaire has sent to the randomly selected student's mail ids in Google forms through the link <https://forms.gle/hZN5Xf3YqVvgsm39>. 80% Students responded to this survey and their response have recorded.

Questionnaire National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey Key

Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students Maharashtra Institute of Pharmacy, Betala. College is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes b)No

B) Age:

C)College Name:

D) Gender:

a)Female b)Male c)Transgender

E) What degree program are you pursuing now?

a) Bachelor's b)Master's

F) What subject area are you currently pursuing?

a) Professional b) Other:

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- Theresonsetothequalitativequestionno.21isstudent'sopportunitytogivesuggestions or improvements; she/he can also mention weaknesses of the institute here.(Kindly restrict your response to teaching learning process only)

Student Satisfaction Survey on Teaching Learning Process

1. How much of the syllabus was covered in the class?

4– 85 to 100% 3– 70 to 84% 2– 55 to 69 1–30 to 54% 0–Below30%

2. How well did the teachers prepare for the classes?

4--Thoroughly 3--Satisfactorily 2-- Poorly 1--Indifferently 0-- Won't teach at all

3. How well were the teachers able to communicate?

4--Always effective 3 – Sometimes effective

2--Just satisfactorily 1--Generally ineffective 0--Very poor communications

4. The teacher's approach to teaching can best be described as

4--Excellent 3 – Very good 2 –Good 1--Fair 0--Poor

5. Fairness of the internal evaluation process by the teachers.

4– Always fair 3 –Usually fair 2 – Sometimes unfair 1- Usually unfair 0--Unfair

6. Was your performance in assignments discussed with you?

4 – Every time 3 – Usually 2--Occasionally/Sometimes 1 –Rarely 0--Never

7.The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4--Regularly 3--Often 2-- Sometimes 1 –Rarely 0--Never

8.The teaching and mentoring process in your institution facilitates you incognitive, social and emotional growth.

4 – Significantly 3 Very well 2 – Moderately 1 – Marginally 0--Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree 3--Agree 2--Neutral 1--Disagree 0--Strongly disagree

10.Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time 3 – Usually 2--Occasionally/Sometimes 1 –Rarely 0--Never

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time 3 – Usually 2--Occasionally/Sometimes 1 –Rarely 0-- Never

12. The teachers illustrate the concepts through examples and applications.

4 – Every time 3 – Usually 2–Occasionally/Sometimes 1 –Rarely 0–Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully 3 –Reasonably 2 – Partially 1– Slightly 0–Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

4– Every time 3 – Usually 2–Occasionally/Sometimes 1 –Rarely 0–Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3–Agree 2–Neutral 1–Disagree 0– Strongly disagree

16. The institute teachers use student centric methods ,such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent 3– Moderate 2 – Some what 1 – Very little 0– Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree 3–Agree 2–Neutral 1–Disagree 0– Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employ ability skills to make you ready for the world of work.

4 – To a great extent 3– Moderate 2 – Some what 1 – Very little 0– Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above90% 3 – 70 – 89% 2 – 50 – 69% 1 – 30 – 49% 0–Below29%

20. The overall quality of teaching-learning process in your institute is very good

4 – Strongly agree 3–Agree 2–Neutral 1–Disagree 0– Strongly disagree

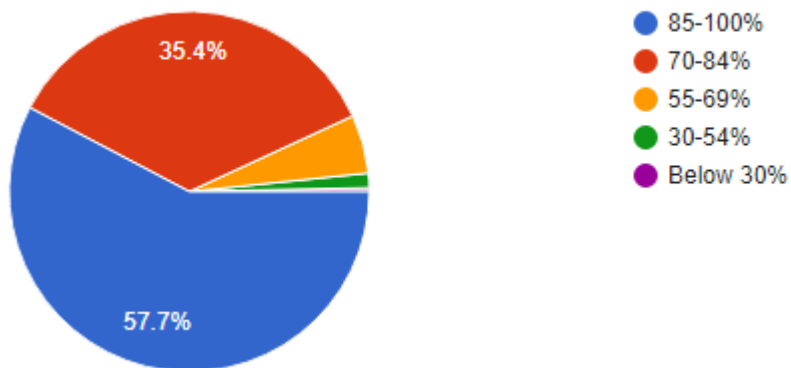
21. Give two observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

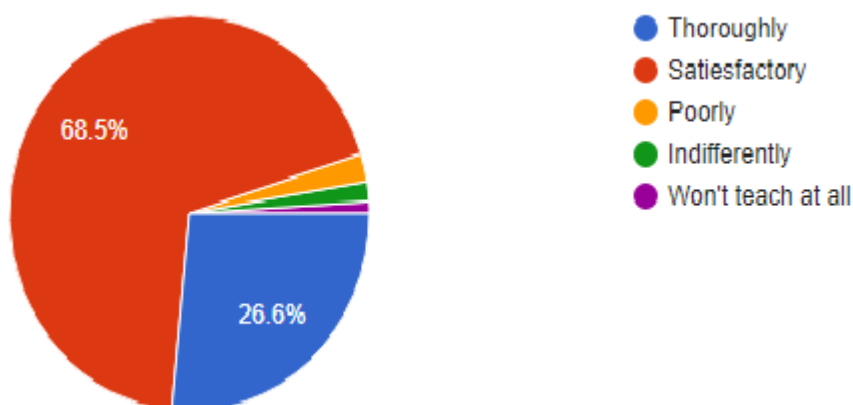
b)

Students Satisfaction Survey-Report Analysis Teaching - Learning Evaluation.

1) How much of the syllabus was covered in the class?



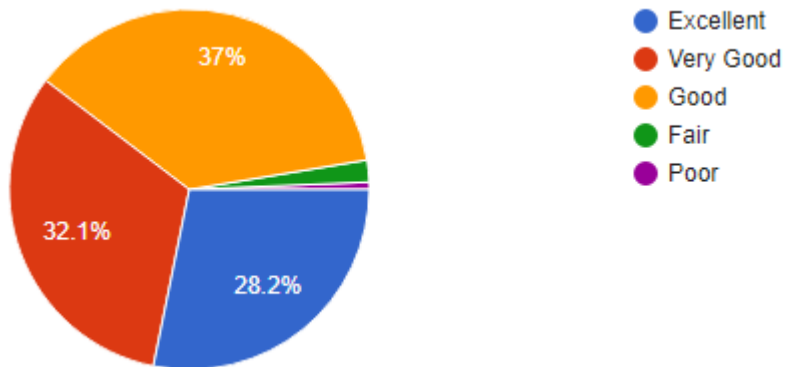
2) How well did the teachers prepare for the classes?



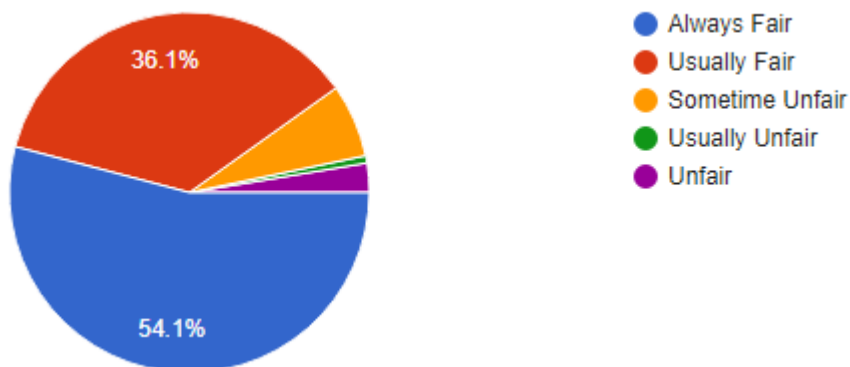
3) How well were the teachers able to communicate?



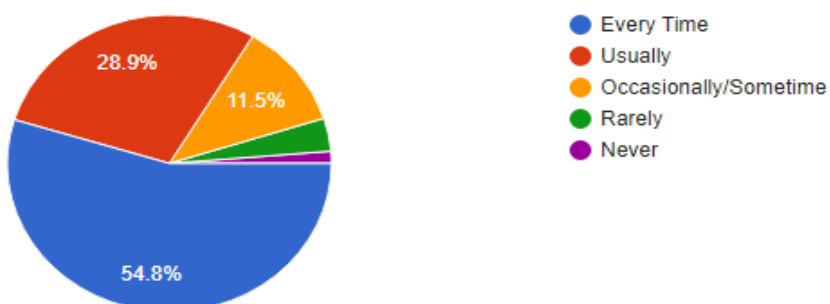
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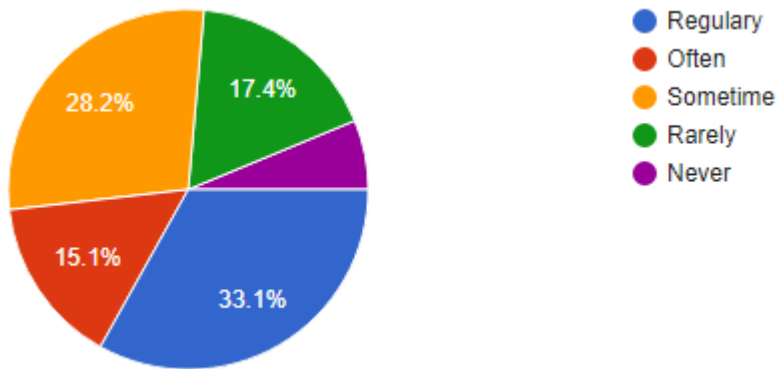
5) Fairness of the internal evaluation process by the teachers.



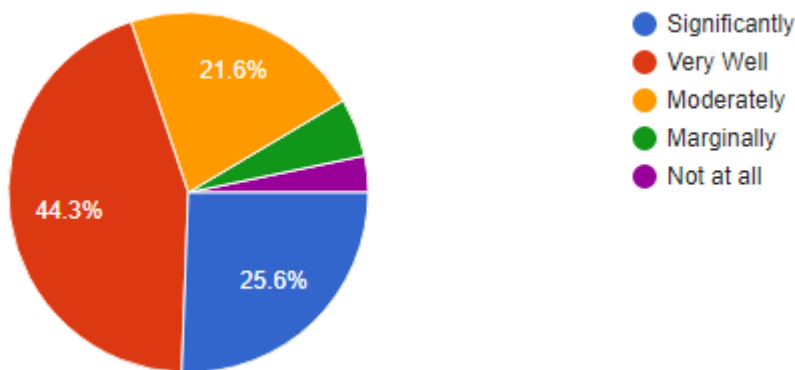
6) Was your performance in assignments discussed with you?



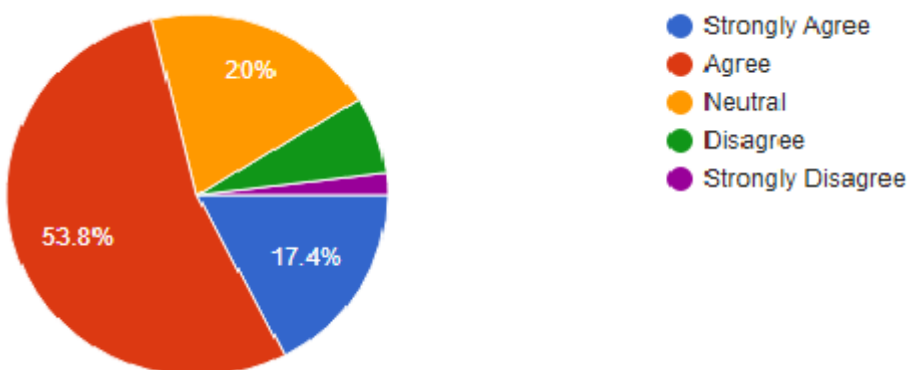
7) The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.



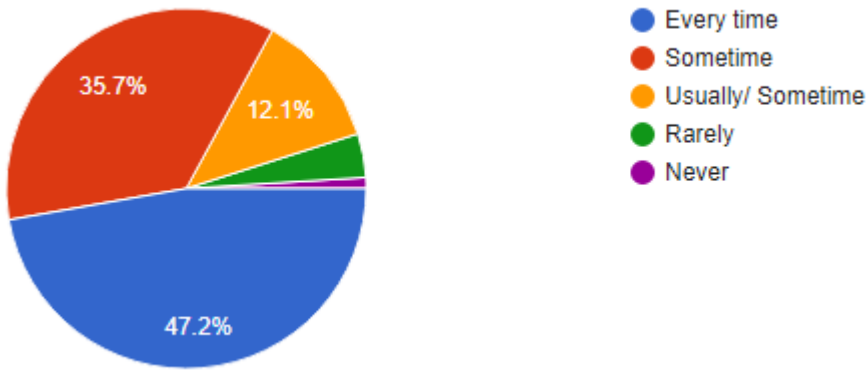
8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



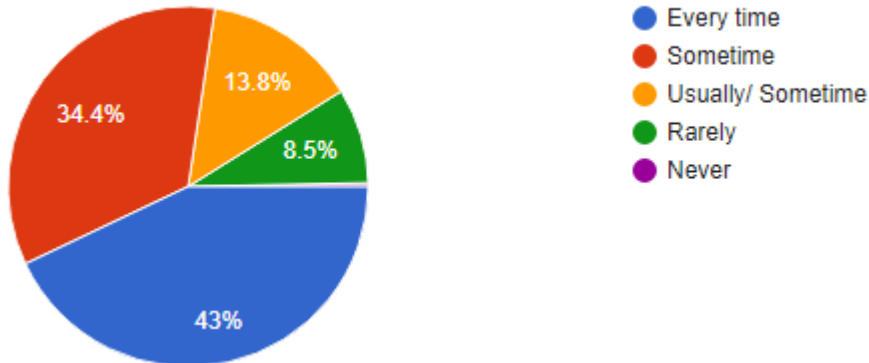
9) The institution provides multiple opportunities to learn and grow.



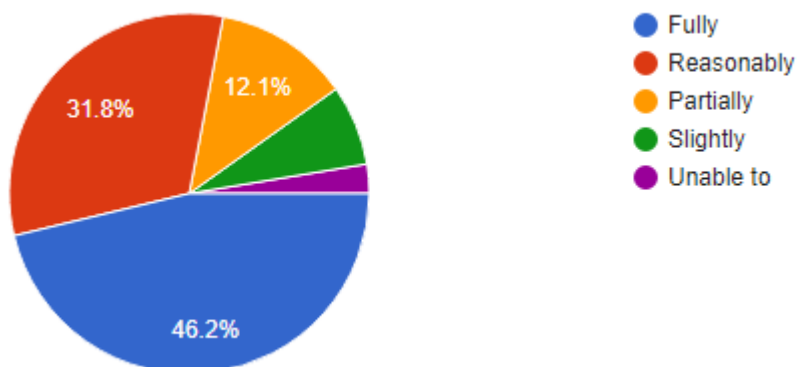
10) Teachers inform you about your expected competencies, course outcomes and programme outcomes.



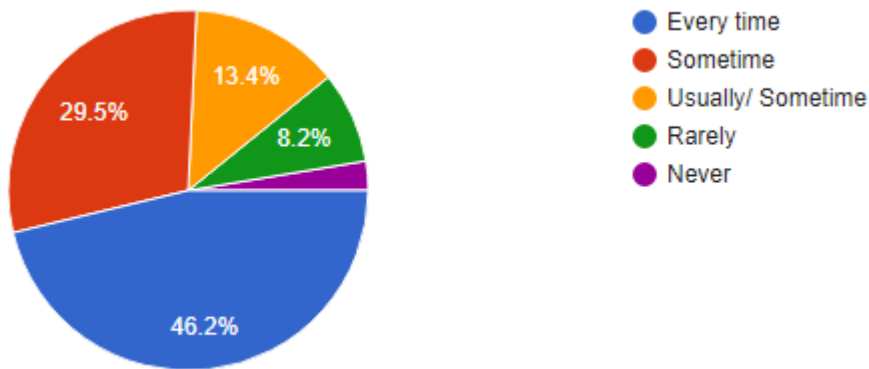
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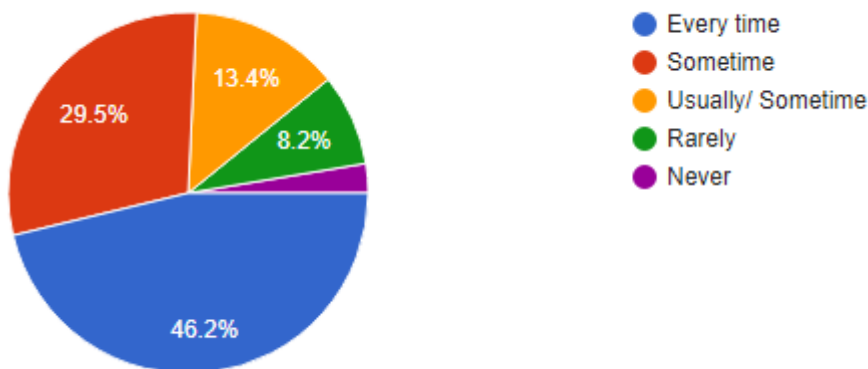
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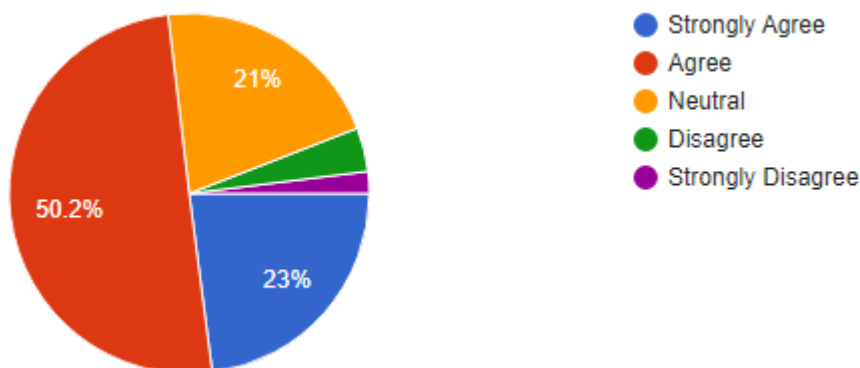
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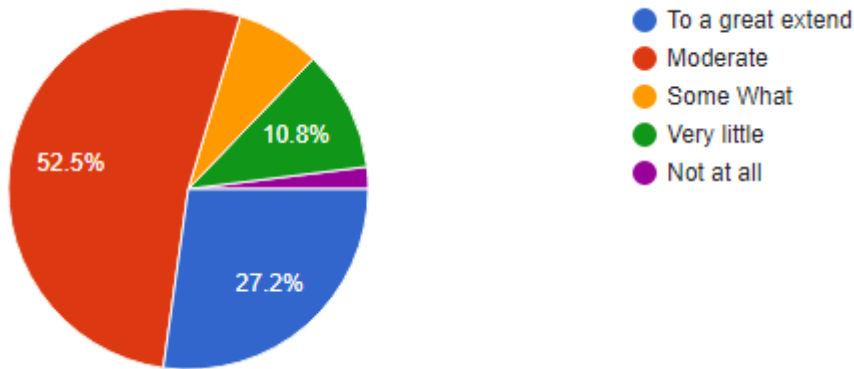
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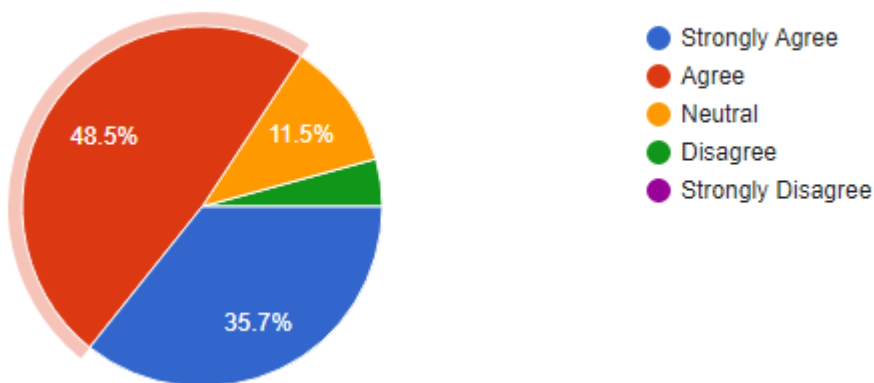
15) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



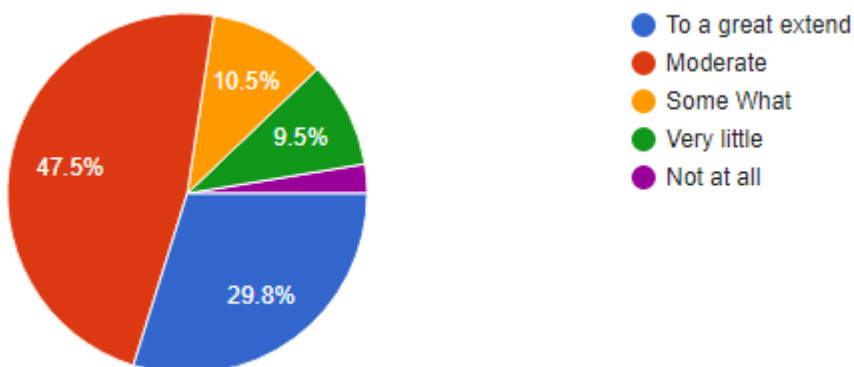
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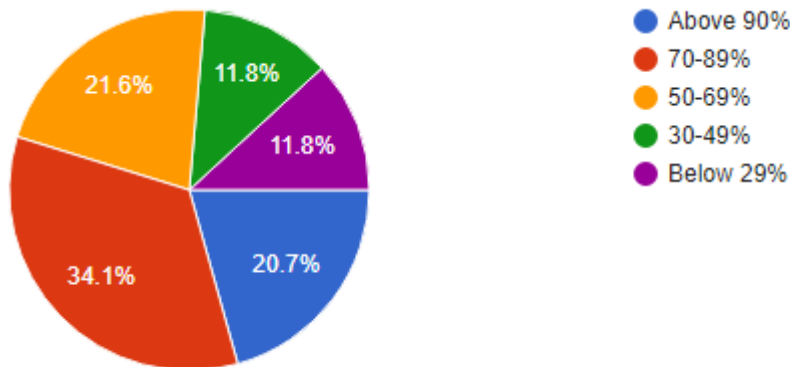
17) Teachers encourage you to participate in extracurricular activities.



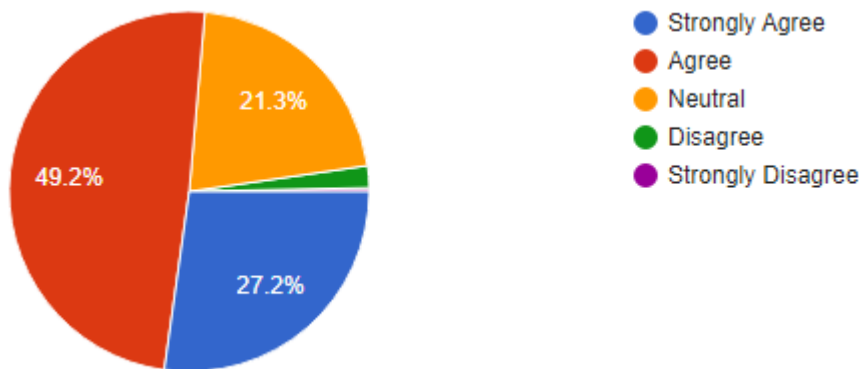
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19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. 20) The overall quality of teaching-learning process in your institute is very good.



20) The overall quality of teaching-learning process in your institute is very good.



21) Give two observation / suggestions to improve the overall teaching - learning experience in your institution.

- 76.4 % of the students has satisfied with college teaching and learning process
- 73.2% The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

